

Mar 25, 2021

Dear Valued Customers:

As the COVID-19 situation remains severe around the world, many countries still enforce strict border control and residents confining policies.

KT Medical is registered and located in Taiwan, where the epidemic has been very well controlled so far<sup>1</sup> due to our government's proactive actions since the very early stage. In KT Medical, we have also taken several preventive measures<sup>2</sup> suggested by the authorities to protect our employees and ensure uninterrupted operations. The government regulation also requires the company to implement the "work from home" mode if any employee is suspected or confirmed infected. Fortunately, KT Medical as well as its mother company, Kuangtai Metal have not encountered such situation as of today. All of our manufacturing facilities in Taiwan therefore remain fully operational. Meanwhile, we have contingency plans in place to operate with limited interruptions should the situation change during these fluid days. We will continue to provide you with updated information as soon as changes develop.

On the business side, although the global economy was heavily impacted by the COVID-19 situation, we are luckily positioned in the medical industry, which is even more needed at this critical moment. KT Medical as a member in the industry will contribute our best efforts to help and wish the situation to ease as soon as possible.

If you have any questions, please do not hesitate to contact us directly. Thank you for your support and we look forward to serving you continuously.

Sincerely,



Violet Chou

Managing Director

KT Medical Inc.

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<sup>1</sup> Check the updates on Taiwan Centers for Disease Control -- <https://www.cdc.gov.tw/En>

<sup>2</sup> These actions include:

- (1) Every employee and visitor must be taken body temperature and get both hands sanitized with 75% alcohol before entering the buildings.
- (2) All employees are advised to wear face masks at all times except at home or being alone in a closed space. They are also advised to wash hands frequently.
- (3) Reduce meetings to the minimal level. Encourage our customers, vendors, and employees to utilize conference calls via internet.